

Important Information

How to register

Registration forms should be submitted as early as possible, since most tours are limited in capacity. Travel Notes are sent only to those registered for a Heart of Europe Bicycle Tour.

1. Read relevant brochures
2. Complete and sign the registration form.
3. Mail completed registration form and a \$400 check to Heart of Europe Bicycle Tours, 1440 S. Priest Drive, Suite 102, Tempe, AZ 85281.

Please make checks payable to: Heart of Europe Bicycle Tour (HOEBT) Trust Account.

Convenient Payment Plan

Regular deposits are necessary so that the Heart of Europe Bicycle Tours can meet financial obligations abroad. A convenient installment plan is outlined below. Major credit cards can be accepted for the airfare only.

1. \$400 deposit due with registration form by February 1, 2006.
2. \$500 payment due March 1, 2006.
3. Balance due April 10, 2006.

Statements are sent periodically. Please adhere to the payment schedule outlined above in order to avoid late penalties and fees. Tour registrations received less than 60 days prior to departure will be assessed a late fee of \$75. Avoid the late registration fee by sending full payment with the registration form. Late registrants are liable for airfare increases and single supplements if accommodation in twin/double rooms cannot be arranged. A \$20 charge is assessed for all returned checks.

Included in the Tour

1. 3- and 4-star hotel accommodations
2. Continental or buffet breakfast and dinners as according to the itinerary
3. Surface transportation aboard deluxe motorcoach
4. Sightseeing and excursions as outlined in the program
5. Tips, taxes and gratuities (except to the long-distance bus driver)
6. Flight bags and luggage tags
7. Education and preparatory package including orientation packets and other informative material
8. Travel and accident insurance as described
9. Fully escorted throughout Europe
10. T-shirt

Insurance Coverage is included

Insurance coverage is included in all of the Heart of Europe Bicycle Tours programs. The outline included hereunder is a summary of that coverage. For specific limitations and exclusions, refer to the policy on file at HOEBT headquarters.

Summary of Coverage

\$10,000 Travel Accident; \$1,000 Medical; \$300 Baggage Coverage; \$600 for Cancellation or Tour Interruption; \$600 Travel Delay. Additional health and accident, baggage and trip cancellation insurance is available from Heart of Europe Bicycle Tours.

Tour Prices

All prices quoted are in U.S. Dollars and are based on tariffs, land costs and exchange rates in effect on December 12, 2005, and a minimum of 15 participants. Prices are subject to adjustment in accordance with the fluctuation of these conditions.

Refund Policy

Heart of Europe Bicycle Tours has substantial contractual agreements with airlines, hotels, transportation and other ground services in Europe that require early deposits and periodic payments. The right to refunds if the participant changes plans is therefore limited. Participants must cancel in writing and the postal service postmark will be effective in determining the date affecting all refunds. Five day maximum is allowed for postmarked cancellations to arrive in our office.

Cancellation Schedule ~ Bella Italia

\$100	Prior to March 1, 2006
25%	March 15, 2006
50%	April 1, 2006
100%	April 15, 2006

No show passengers receive no refund. Applicants who cancel within 45 days of departure and who find their own acceptable replacement for the tour receive a full refund less \$250. The price of a vacant seat or the costs of segments of the program (including hotels, meals, tours, etc.) not provided due to participants missing a scheduled departure or absences abroad cannot be refunded. If a flight or transfer is missed, the participant is liable for the expense incurred in returning to the group.

Our tour guides have extensive experience in European travel!

***Dave Petersen** has been involved since the inception of Heart of Europe Bicycle tours and has been planning, organizing and conducting all tours ever since. Dave pre-tours every segment, finds new or better hotels or restaurants and arranges for all entertainment, concerts and festivals. His constant desire to improve and provide more has made Heart of Europe Bicycle Tours the best value in European bicycling vacations!*



***Wolfgang Klien**, a native of Austria, has biked the Alps and Central Europe since his high school years. An architect by trade, his background includes studies in general history, history of art and architecture, and archaeology. Wolfgang's extensive knowledge of Europe will provide tour members with a unique opportunity to understand its countries, people and cultures.*

During the tour, each evening we will meet to discuss the next day's itinerary. You will use a set of maps and route descriptions mailed to you several weeks before departure. You will also be given information about local customs, money exchange rates and a listing of our hotels with telephone and fax numbers.

One of the unique features of Heart of Europe Bicycle tours is the use of our fully equipped luxury motorcoach and custom-built trailer. You may climb aboard and relax in comfort, should you decide not to ride due to rain or personal preference. Also, it enables the group to cover more of the most scenic bicycling areas of Italy and Switzerland.



Luxury Motorcoach with Custom Trailer

TESTIMONIALS FROM PAST PARTICIPANTS

"OOOH! What a great trip you guys ran! I'll tell everyone in NYC and Austin!"

- John Cise – Austin, TX

"We had a great trip! It turned out to be even better than anticipated. How could it have been otherwise with the two of you bending over backwards to please us? Your years of experience show in mapping out a super quality trip!"

- Bud and Elle Naylor – North Wales, PA



"Thank you so very much for the greatest adventure of my life! All your personal attention was immensely appreciated!"

- Lori Scott – Phoenix, AZ

"We had a wonderful time. The hotels, food, the entertainment and the scenery were great as well as you. You are the heart of Heart of Europe Tours. Thanks again for a trip that will be in our minds forever."

- Bruce & Anna Acker – Miller Place, NY

"The hills are alive..."